

Important phone numbers



Member services	A knowledgeable representative is available to help you 24 hours a day, seven days a week: 1-844-444-4410
TTY services	711
Dental services	Call Member Services at 1-844-444-4410 (TTY 711).
24/7 Nurse Line	If you have questions about your health, preventive screenings, medications or test results, or just need peace of mind, you'll get reliable, expert advice you can count on: 1-800-711-5952
Choice counseling services	Members who would like help understanding the information given in printed materials can call NJ FamilyCare at 1-800-701-0710 (TTY 1-800-701-0720).
Printed member materials	If you need additional materials, like a provider directory, please call 1-844-444-4410 (TTY 711). There is no charge for printed materials and the request will be processed within five (5) business days.