



It is very important that you take personal responsibility for your health care and the costs of your care. Make sure you know as much as possible about the doctors you use and the treatments they provide.

Billions of dollars are lost to health care fraud, waste and abuse each year. That means money is paid for services that may never have been given. It could also mean that the service that was billed was not the one performed. Fraud, waste and abuse by doctors and members threaten our health care system and can victimize consumers.

## What is fraud, waste and abuse?

Fraud and abuse happen when someone knowingly gives false information that lets someone get a benefit they are not entitled to.

### Examples of Doctor Fraud, Waste and Abuse

- Forging or altering bills or receipts
- Billing for services that were not performed
- Giving a patient a false diagnosis to justify tests, surgeries or other procedures that are not medically necessary
- Billing more than once for the same service

### Examples of member fraud, waste and abuse

- Telling a lie on purpose that results in you or another person receiving benefits that you or they are not entitled to
- Loaning or selling your Horizon NJ Health member ID card or the information on the card to someone else
- Forging or altering prescriptions

Misuse of your Horizon NJ Health member ID card could result in you losing eligibility for health care services. Fraud and abuse are also crimes punishable by legal action with possible time in jail.

If you or someone you know is aware of health care fraud, waste and abuse, you should immediately report it to Horizon NJ Health's Fraud Hotline at **1-855-FRAUD20 (1-855-372-8320, TTY 711)**, or the New Jersey Medicaid Fraud Division at **1-888-937-2835 (TTY 1-877-294-4356)**.

When making a report, please be clear about who you believe is committing the fraud, tell us dates of service or items in question, and describe in as much detail as possible why you believe fraud may have been committed. If possible, please include your name, telephone number and address so we can contact you if we have questions during the investigation.

Any information you give us will be treated with strict confidentiality and no medical information will be released without lawful authorization. When reporting suspected insurance fraud, you do not have to give your contact information. If you decide to give your contact information, we will try to keep it confidential as much as legally possible.